

02/17/2026 11:43 PM GMT

Automated Process      Enhanced Chatbot +

Enhanced Chatbot      Welcome Pedro. I am your bot assistant. How can I help you?

Enhanced Chatbot      You can select one of the options below, or type in your query.

Submit SR

Check SR Status

Need Information

02/17/2026 11:45 PM GMT

You      Check SR Status

Enhanced Chatbot      Enter the Case# to check its status.